

Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

Anthem Blue Cross Partnership Plan		
Standard Benefits	Doctor Visits Specialist Services Pharmacy Hospital Care (Inpatient and Outpatient) Emergency Services (24 hours a day, 7 days a week)	Prenatal Care Newborn and Well-Baby Care Family Planning Services Health Education Services Immunizations
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	California Pacific Med Center - Davies Campus California Pacific Med Center - Pacific Campus California Pacific Med Center - California Campus St. Francis Memorial Hospital San Francisco General Hospital	UCSF Medical Center St. Mary's Medical Center Chinese Hospital St. Luke's Hospital Seton Medical Center
Doctors you can go to	Choose the doctor you want to provide your services. We have over 345 Primary Care Physicians (personal doctors) who work directly with over 2,970 Specialists to take care of you. Many of them are right in your community. Please look in the Anthem Blue Cross Provider Directory for a doctor near your home.	
Urgent Care Centers	Anthem Blue Cross offers 24-hour access to care.	
Pharmacies	With over 125 pharmacies to serve you, you are sure to find one near your home. Our network includes many chain and independent pharmacies. Please look in the Anthem Blue Cross Provider Directory for a pharmacy near your home.	
Vision Plan	We have over 35 eye doctors to serve you. Please look in the Anthem Blue Cross Provider Directory for an eye doctor near your home.	
Assistance with Public Transportation	24-hour emergency transportation services. For non-emergent transportation contact Anthem Blue Cross.	
Health Education	Health Education Classes and Community Events in your area Member Newsletters Audio Health Library with over 430 health topics	
Languages	Our Representatives can assist you in the following languages: Spanish, Cantonese and many more...	
Member Services Hotline	We are available 7:00 am to 7:00 pm and can answer your questions. We have a 24-Hour Nurse Advice Line (1-800-224-0336) where you can talk with a registered nurse or listen to messages on many health topics. Teens can also obtain confidential health information service from trained registered nurses that understand the special needs of teenagers. We also have our own TDD (Telecommunication Device for the Deaf) number (1-888-757-6034), for the hearing impaired which directly accesses customer service staff in the Member Services Unit.	

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San Francisco Health Plan (SFHP)		
Standard Benefits	Doctor Visits Pharmacy Prenatal Care Specialty Care Health Education Women's Health Services Vision Services	Hospital Care Interpreter Services X-rays and Tests Family Planning Shots for Children Well-Baby Visits Emergency Services
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	California Pacific Medical Center - Pacific Campus California Pacific Medical Center - Davies Campus California Pacific Medical Center - California Campus Chinese Hospital St. Luke's Hospital	Kaiser Permanente Medical Center UCSF/Mt. Zion Medical Center UCSF Medical Center San Francisco General Hospital
Doctors you can go to	San Francisco Health Plan has over 400 personal doctors and over 1,800 specialists. Our doctors speak over 20 languages, including Cantonese, Mandarin, Spanish, and Vietnamese. To find a doctor see the SFHP Medi-Cal Provider Directory, or visit www.sfhp.org .	
Urgent Care Centers	Your doctor is available 24 hours a day, 7 days a week.	
Pharmacies	With over 185 pharmacies to fill your prescription, you can find one close to your home or work. You can choose a neighborhood pharmacy, a hospital-based pharmacy or a large pharmacy like Walgreens or Safeway.	
Vision Plan	Choose from over 90 vision doctors.	
Assistance with Public Transportation	Your doctor can approve non-emergency transportation for you.	
Health Education	Health Education Classes and Brochures about pregnancy care, stopping smoking, asthma reducing stress, nutrition, colds and flu, chronic conditions, and women's health; Member Newsletter; Health materials can be electronically downloaded at www.sfhp.org	
Languages	Our Customer Service Representatives Speak: English, Cantonese, Vietnamese, Russian, Mandarin, Spanish and many more.... Materials are translated into Spanish, Chinese, Vietnamese and Russian.	
Member Services Hotline	Call Customer Service at 1-800-288-5555 or (415) 547-7800. We are available Monday-Friday from 8:30 a.m. to 5:30 p.m. Questions about your health? Call your doctor's office 24 hours a day, 7 days a week.	